

# **PAY BY TEXT FOR TRAVELERS**

## **A SIMPLE WAY TO COLLECT**



Boost business and improve relationships by text. Today's consumers want mobile, personalized, responsive communication and extremely easy ways to pay for their travel and hotels. They don't want to download another app or dig through mailboxes. With Everyware, you can connect with your travelers and collect their payments via two-way-text messaging and secure Pay by Text links.

- ✔ Deliver a high level of customer service
- ✔ PCI certified to ensure travelers' data is secure
- ✔ Promote on-site events or property amenities
- ✔ Text interesting facts about travel destinations
- ✔ Drive ratings and reviews with automated checkout texts
- ✔ Send personalized text messages prior, during and after a trip
- ✔ Connect with Spanish speaking clients with our Spanish templates
- ✔ Text payment reminders for upcoming invoices or overdue payments
- ✔ Send Pay by Text links to instantly book a vacation package or upgrade
- ✔ Update travelers on last minute discount rates when cancellations and no-shows happen
- ✔ User friendly portal to segment and track campaigns by demographics or travelers' preferences

# PAYMENT & MESSAGING PLATFORM

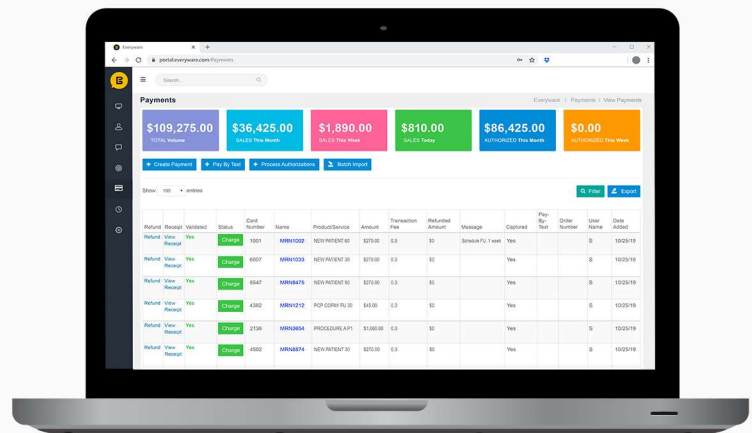
Everyware enables you to connect through two-way-text messaging and easily collect travelers' payments via secure Pay by Text links. Send receipts, due date reminders, appointment alerts, AI-powered auto-responses, promotional and customer appreciation campaigns. All mobile numbers are validated and payments are verified through this safe and user-friendly platform.

## Payment Module

Manage all text payments centrally with ease

### Features

- ✔ View daily, weekly, monthly payment activity
- ✔ Send one-time payment texts
- ✔ See payments add up in real time
- ✔ Export payment reports to Excel, PDF, CSV
- ✔ Issue instant refunds
- ✔ Manage payment plans and subscriptions
- ✔ Timesaving batch billing with auto due date reminders



## Messaging Module

Connect with two way text messaging

- ✔ Monitor all messaging activity across agents
- ✔ View message volume and response times
- ✔ Create custom tags and activity statuses for contacts
- ✔ Manage multiple conversations at once
- ✔ Set up quick-reply templates for common questions
- ✔ Share your dedicated messaging number
- ✔ Rout messages to the appropriate departments
- ✔ Spanish-English translation

